

Overview of Services

Dispute Resolution and Prevention Services

WORKING TOGETHER TO SEIZE THE OPPORTUNITIES IN CHANGE

Our long-range planning retreat accomplished far more than I'd ever imagined. In a short two days... the committee has effectively changed the future path of the Foundation

Executive Director,
Washington Hospital Foundation

I want to thank you for being a fantastic facilitator

Deputy Director,
SCCTA

I cannot thank you enough for the help you gave us with our recent stock purchase negotiations

CEO
Schmidt-Cannon

Partnering Services

Today's construction environment is filled with risks and uncertainties. Partnering has proven itself to be an effective method to control and reduce risks, while increasing the quality of the construction process. Further, partnering is not just for the construction phase of a project; it is a tool for creating cooperation that can be applied and work well in other areas.

- Project Partnering
- Turn-Around Partnering
- Special Application Partnering
- Advanced Partnering
- Public Workshop Facilitation



Facilitated Claims Resolution

An extension of the partnering process, bringing all stakeholders together with a trained, neutral facilitator. Issues are broken down into parts, and each part is resolved based on its merits.

The facilitated claims resolution session provides the final level of a neutral process for resolving difficult issues (difficult by definition since they have been elevated to the final level, otherwise they would have already been resolved).

Mediation Services

Mediation is a voluntary settlement process emphasizing informed decision-making and mutually acceptable agreements. It provides an alternative to the traditional "adversarial" approach of our legal system.

- Mediating Disputes
- Coaching Negotiators
- Facilitating Negotiations
- Negotiation Training

Management Services

The only thing that you can count on today is that things will change. Creating strategies to remain competitive in the face of change is essential to the success of your business. More than just theory, we have practical experience of developing and running successful businesses to apply to your unique situation.

- Planning Strategies
- Succession Planning
- Developing Marketing Strategies
- Focus on the Customer Training

Dispute Resolution Systems

Development of a project, program, or organizational level dispute resolution system to ensure that all disputes are resolved in a timely manner



President

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